

# **HART Notice Regarding Treatment Protocols for Re-Opening**

The team at HART is pleased to announce that we will be re-opening our clinic to patient care on Tuesday, May 25<sup>th</sup>, 2020. The impact of COVID-19 on all our daily lives has led us to revamp our patient protocols for in-office visits. It is important that you read through the following information carefully as each patient will need to follow these guidelines in order to be scheduled and seen in our practice. We truly look forward to seeing each and everyone one of you soon.

## **Additional Precautions for Preventing the Transmission of Infection at HART Fertility Centre**

### **Health & Safety**

- Screening will be done over the phone 24 hours prior to your appointment and when you check in for your appointment. Your temperature will be checked upon entry to the clinic.
  - If you do not pass the screening, you will not be allowed to enter the clinic and you will be followed up by phone with instructions.
- It is required that you wear a mask (medical or non-medical) if you enter the clinic. If you do not have one, the clinic will provide one per patient/per cycle (due to limited supply) for purchase.
- Please sanitize your hands on entrance and exit of the clinic

### **Limit in Office Traffic**

- Clinic hours 7AM-3PM, Monday – Friday. Saturday 8AM- 12PM
- Please arrive on time for your appointment
- Only patients allowed in clinic – No visitors, children or partners (some exceptions apply)
- Some physician consultations and nursing appointments will be virtual appointments
- In clinic visits by appointment only – No drop ins

### **Physical Distancing**

- Maintain 2m distancing – tape on the floor to outline acceptable areas to stand
- Assigned seating in the waiting room
- Staggered appointment times
- Glass or plexiglass barriers

## COVID-19 SCREENING QUESTIONS

### DO YOU HAVE ANY OF THE FOLLOWING?

- Fever (> 38C), chills, repeated shaking with chills, or feeling feverish
- Cough (New or chronic exacerbation)
- Difficulty breathing or shortness of breath
- Runny nose/congestion (new or chronic exacerbation), sore throat
- New loss of sense of smell/taste
- Muscle pain
- A family member/or close work colleague that has COVID -19 (or is awaiting tests results)
- A travel history from any country or province with a travel restriction within the last 14 days

*Please note: The clinic has the same protocols for cancelled cycles in light of COVID-19. The clinic will not be responsible for fees for service already provided and medication refunds. The clinic staff have the right to deny access or cycle cancellation based on the clinic screening protocol.*

